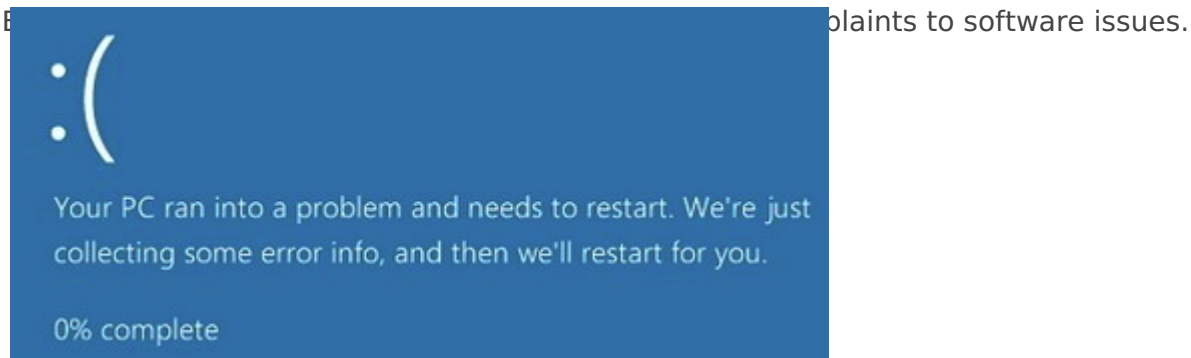
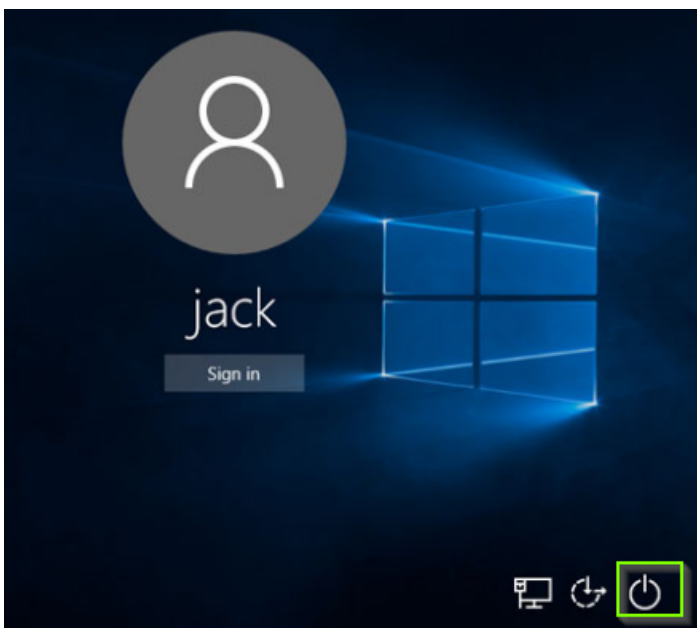


How to fix blue screen of death (BSOD) on windows 10?



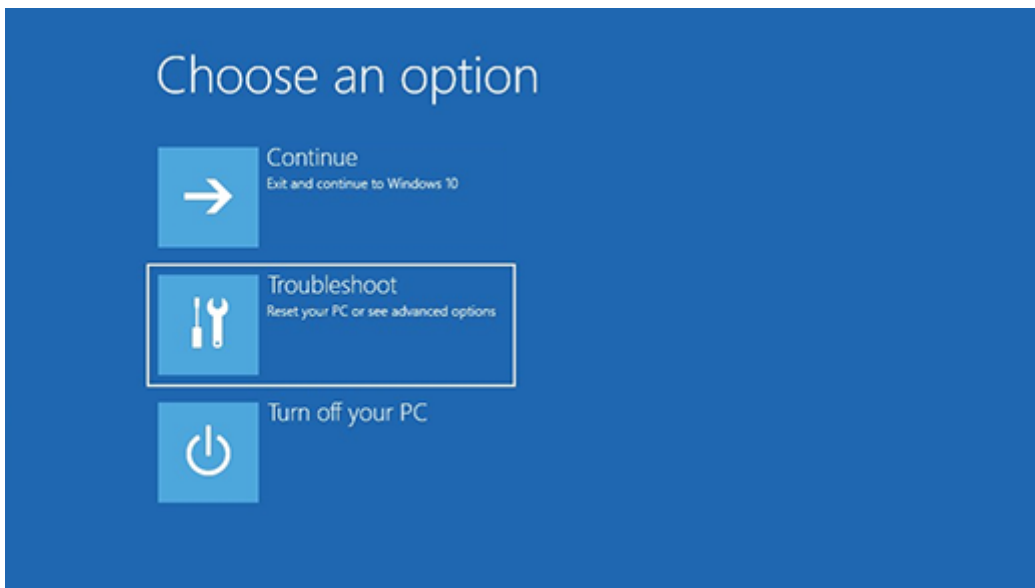
This issue mostly occurs due to random reasons. One of the main solutions is to undo your latest action on your PC. This includes removing software recently installed or updating Windows.

If you cannot access the system, then Go to the power button and press shift key.

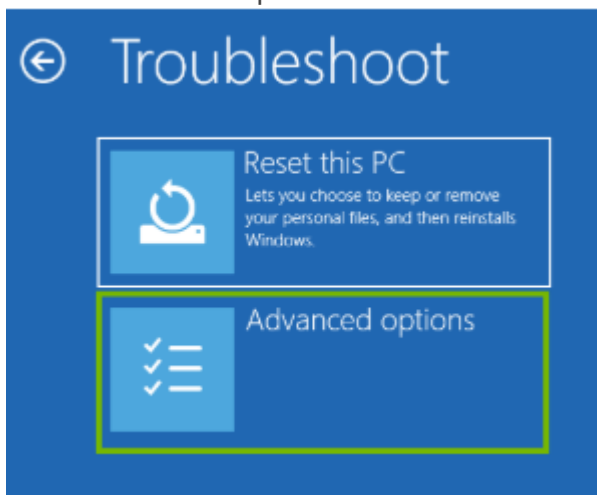


While pressing on the shift key, click the reset start (on the Power button visible on the window). Then choose the troubleshooting option on the screen.

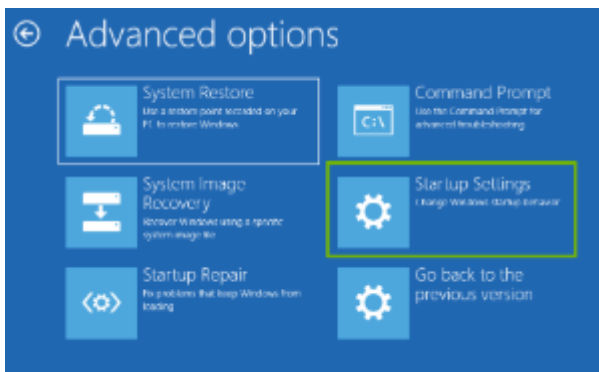
- Select Troubleshooting



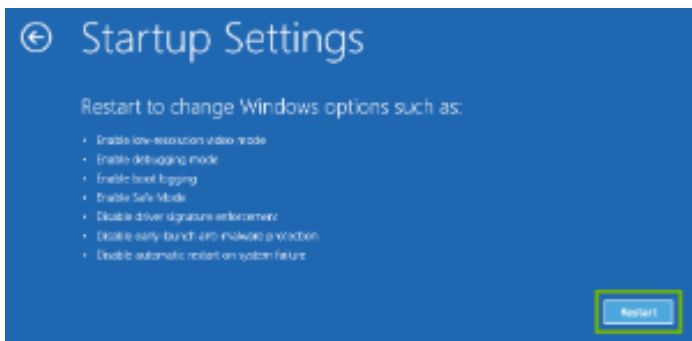
- Go to Advanced options



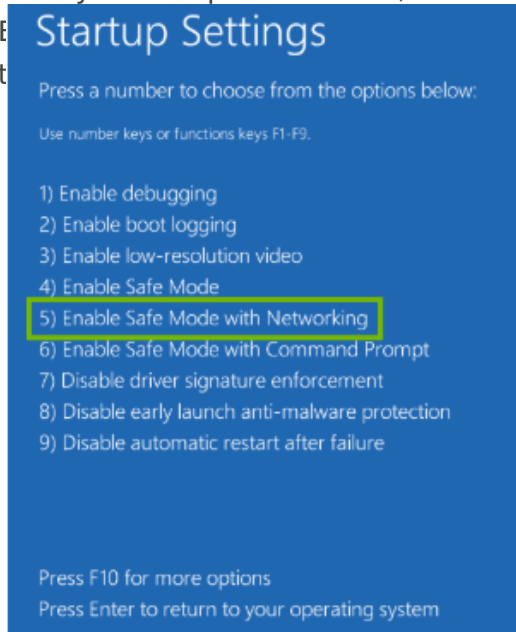
- Choose Start-up Settings



- Click the restart button on the right corner



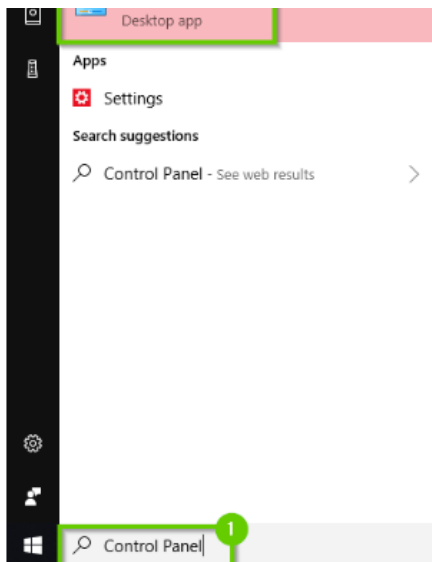
After your computer reboots, on the start-up settings menu, push the F5 key on your keyboard to enter this safe mode, you can follow the below steps to resolve the issue.



Safe mode starts Windows in a basic state, using a limited set of files and drivers. If a problem doesn't happen in safe mode, this means that default settings and basic device drivers aren't causing the issue. Observing Windows in safe mode enables you to narrow down the source of a problem and can help you troubleshoot problems on your PC.

If you can access your PC following the steps below could help you to fix it:

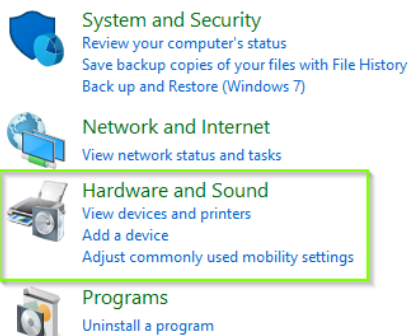
Go to **Control Panel**



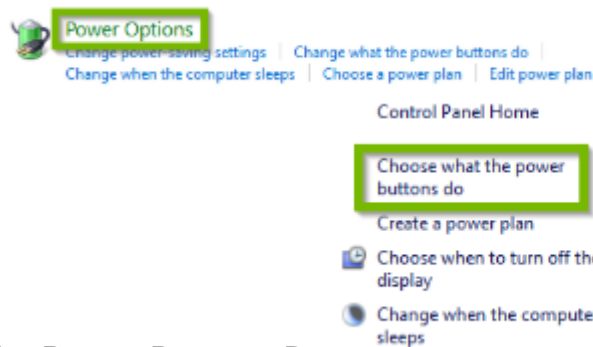
- select **Hardware and Sound**

Adjust your computer's settings

View by: Category ▾



- select **Power Options**



Select **Choose what the Power Buttons Do**

- Click **Change settings that are currently unavailable** à then **under Shutdown Settings** à toggle **Turn on fast startup (recommended)** (i.e. turn OFF if it is ON or Turn ON if it is OFF)

Define power buttons and turn on password protection

Choose the power settings that you want for your computer. The changes you make to the settings on this page apply to all of your power plans.

[Change settings that are currently unavailable](#)

Power and sleep button settings

- When I press the power button: Shut down
- When I press the sleep button: Sleep

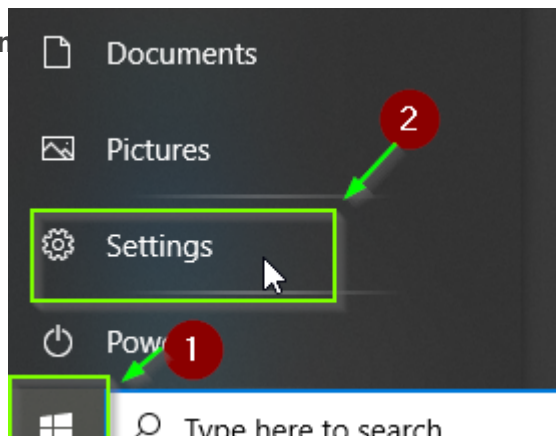
Shutdown settings

- ☒ Turn on fast startup (recommended)
This helps start your PC faster after shutdown. Restart isn't affected. [Learn More](#)
- ☒ Sleep
Show in Power menu.
- ☐ Hibernate
Show in Power menu.
- ☒ Lock
Show in account picture menu.

This is the first solution if the issue persists then follow the below steps as well:

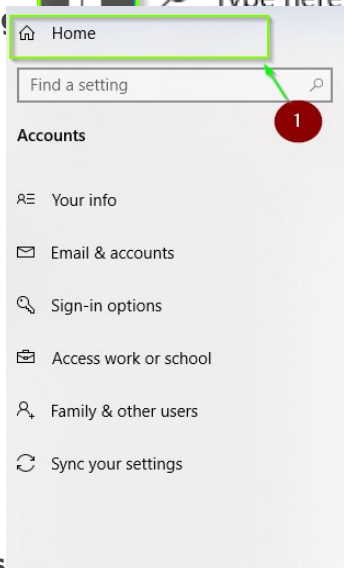
Go to the Start menu

-



Click Settings

-



Sign-in options

Manage how you sign in to your device

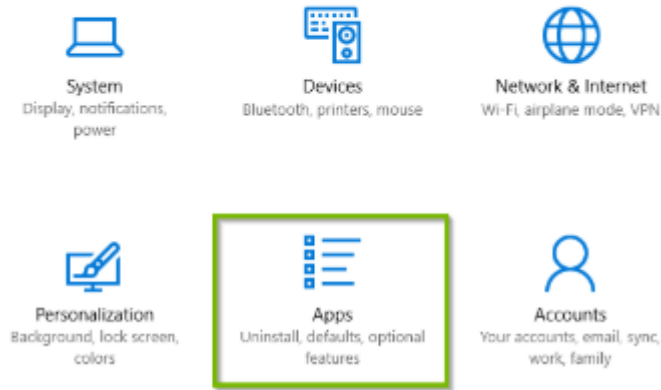
Select a sign-in option to add, change or remove it.

- Windows Hello Face
This option is currently unavailable – click to learn more
- Windows Hello Fingerprint
This option is currently unavailable – click to learn more
- Windows Hello PIN
This option is currently unavailable – click to learn more
- Security Key
Sign in with a physical security key
- Password
Sign in with your account's password
- Picture Password
This option is currently unavailable – click to learn more

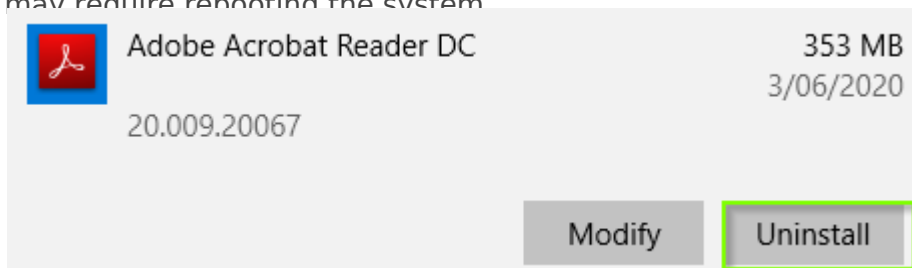
Select Apps

(do this step if required)

or



- uninstall any apps you wish to remove (you can also search, sort and filter apps). Some apps may require rebooting the system

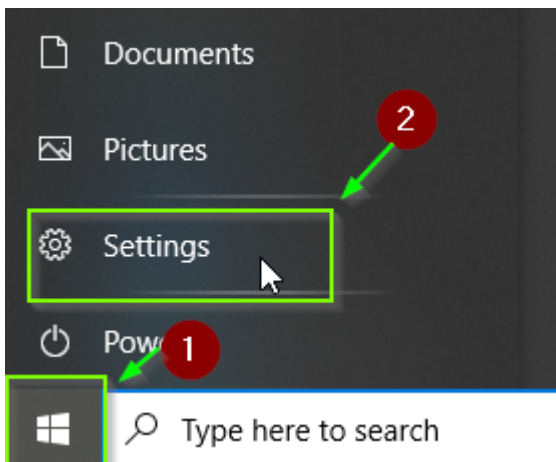


(This is a sample app. Note only remove unwanted apps)
Complete the uninstall by carefully reading any prompts.

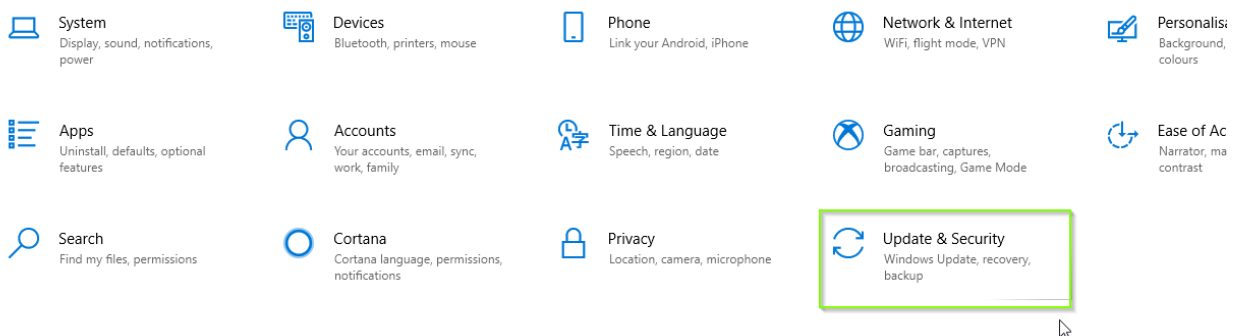
- Also Unplug external hardware (printers, scanners etc.)

Another thing to do is to check for windows updates.

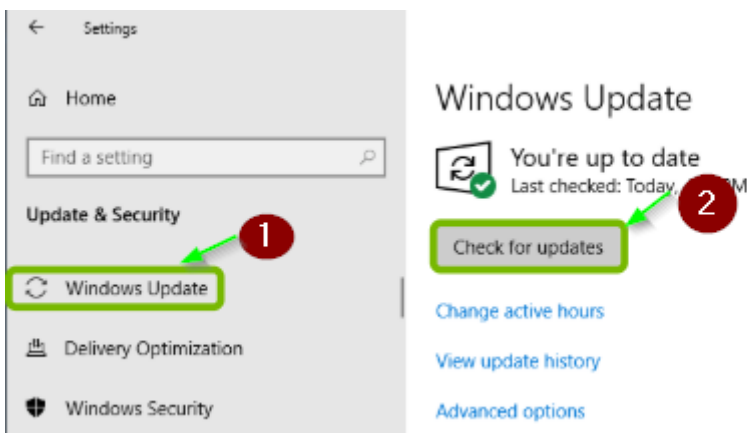
- Go to the Start menu
- Click Settings



- **select Update and security**



- **select windows update on the left pane**
- **then check for updates.**



Then the system will automatically check for updates and install the latest updates. If prompts reboot the system to complete the update.

And if your issue persists, please contact your product manufacturer.

Revision #1

Created Mon, Jul 13, 2020 9:08 AM by [13TECH Admin](#)

Updated Mon, Jul 13, 2020 9:08 AM by [13TECH Admin](#)