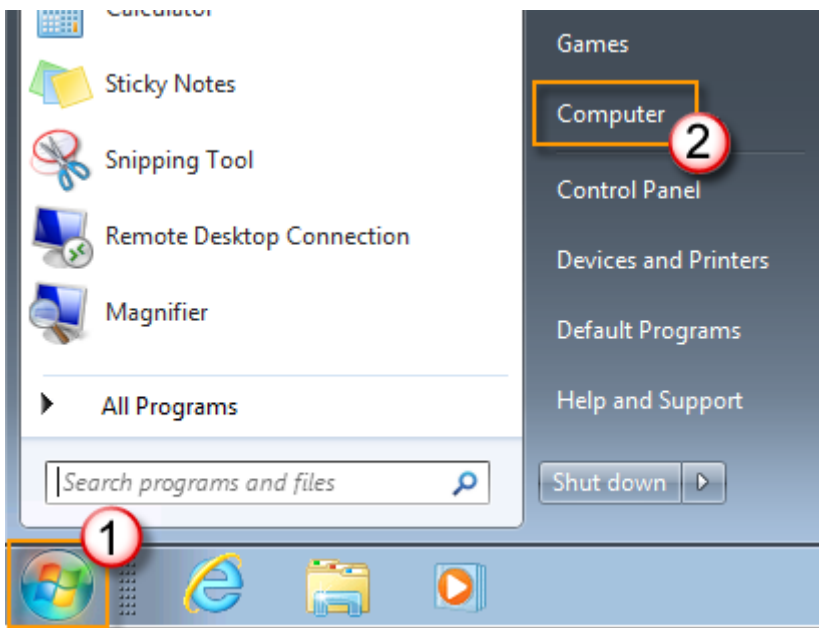


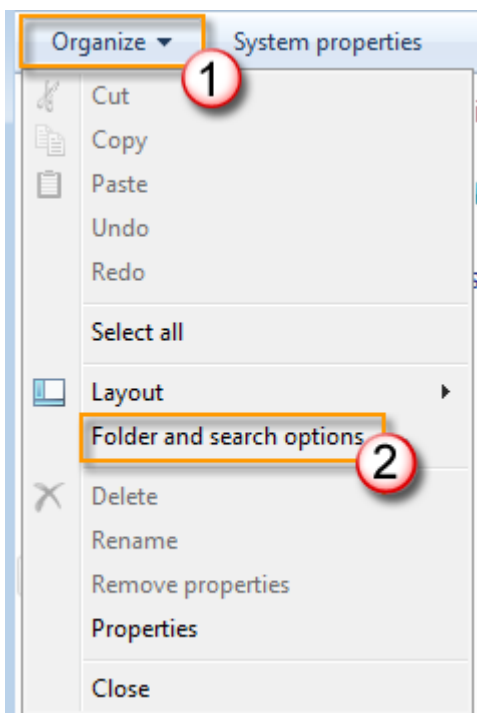
Blank desktop icons in Windows 7

This usually occurs due to a software or application recently installed causing an conflict with the file **IconCache.db**. Follow the simple steps below to easily resolve this issue.

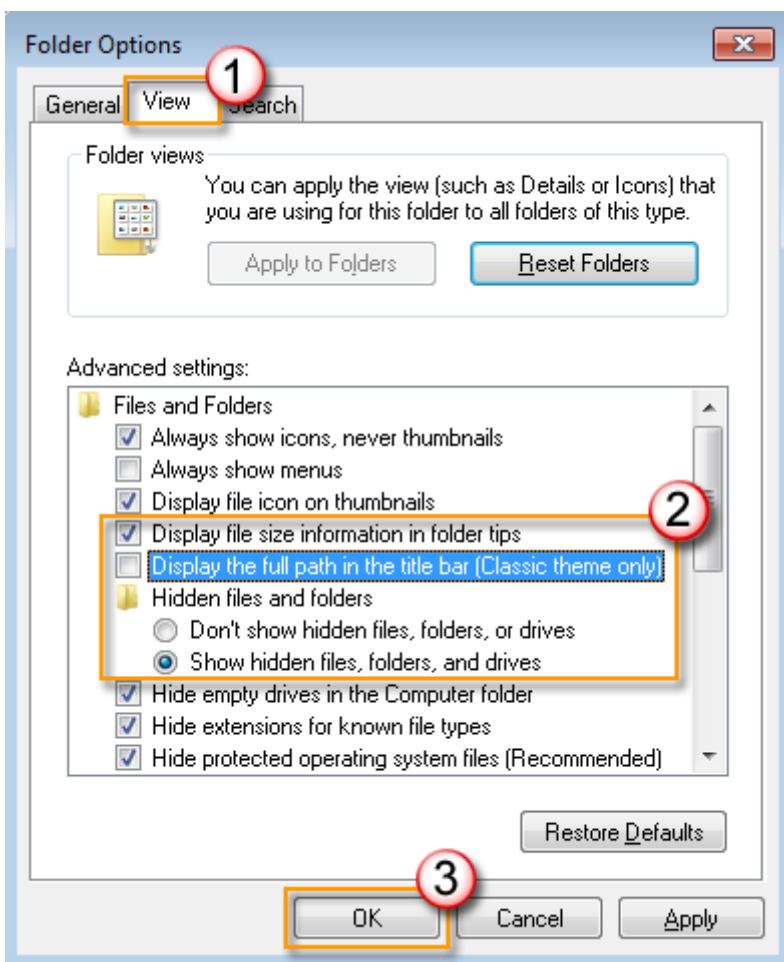
First, click the "**Start**" button and then click on "**Computer**".



Now click "**Organize**" and then click "**Folder and Search Options**".

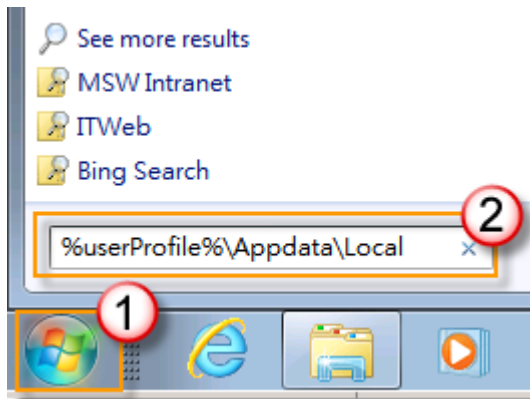


Now, click "**View**", uncheck "**Hide extensions for known file types**" and "**Hide protected operating system files (Recommended)**" and check "**Show hidden files, folders, and drives**". When done, click "**OK**". (Click "Yes" ,if a warning window appears.)

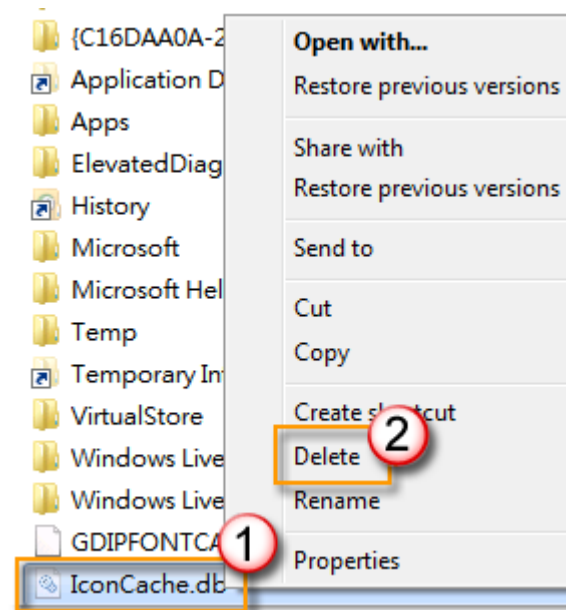


Now click the "**Start**" button and type **%UserProfile%\Appdata\Local** as shown below. Once

done, press the **Enter key** on the keyboard.



Right click on "**IconCache.db**" and then click "**Delete**". Restart your computer, and the issue will be resolved.



Note : If you are not Tech Savvy or not sure/aware of technical stuffs, suggest you to contact your Technical Professionals of 13 Tech to handle the situation and provide a solution.

Revision #5

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